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PTO/SB/82 (11-96)

Approved for use through 6/30/99. OMB 0651-0035

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Application Number	08/919,450
Filing Date	08/28/97
First Named Inventor	Harrison, Clifford A..
Group Art Unit	2764 <i>#111 Revocation</i>
Examiner Name	C. Nguyen <i>9/28/01</i>
Attorney Docket Number	10547.15US1 <i>10/01</i>

I hereby revoke all previous powers of attorney or authorizations of agent given in the above-identified application:

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Assignee of record of the entire interest
Certificate under 37 CFR 3.73(b) is enclosed

SIGNATURE of Applicant or Assignee of Record

Name	<i>Randall Carding</i>	
Signature	<i>Randall Carding</i>	
Date	July 16, 2001	

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PTO/SB/81 (11-96)

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APPLICATION**

Application Number	08/919,450
Filing Date	08/28/97
First Named Inventor	Harrison, Clifford A.
Group Art Unit	2764
Examiner Name	C. Nguyen
Attorney Docket Number	10547.15US1

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Applicant.

Assignee of record of the entire interest

Certificate under 37 CFR 3.73(b) is enclosed

SIGNATURE of Applicant or Assignee of Record

Name	Randall Cardinals
Signature	Randall Cardinals
Date	July 16, 2001

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STATEMENT UNDER 37 CFR 3.73(b)

Applicant/Patent Owner: Clifford A. Harrison

Application No./Patent No.: 08/919,450

Filed/Issue Date: 08/28/97

Entitled: SYSTEM AND METHOD FOR COMPUTER-AIDED TECHNICIAN DISPATCH AND COMMUNICATION

CSG Systems, Inc. a corporation

(Name of Assignee)

(Type of Assignee, e.g., corporation, partnership, university, government agency, etc.)

states that it is:

1. the assignee of the entire right, title, and interest; or
2. an assignee of an undivided part interest

in the patent application/patent identified above by virtue of either:

- A. An assignment from the inventor(s) of the patent application/patent identified above. The assignment was recorded in the Patent and Trademark Office at Reel 9272, Frame 0373, or for which a copy thereof is attached.

OR

- B. A chain of title from the inventor(s), of the patent application/patent identified above, to the current assignee as shown below:

1. From: _____

To: _____

The document was recorded in the Patent and Trademark Office at Reel _____, Frame _____, or for which a copy thereof is attached.

2. From: _____

To: _____

The document was recorded in the Patent and Trademark Office at Reel _____, Frame _____, or for which a copy thereof is attached.

3. From: _____

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Additional documents in the chain of title are listed on a supplemental sheet.

- Copies of assignments or other documents in the chain of title are attached.

[NOTE: A separate copy (i.e., the original assignment document or a true copy of the original document) must be submitted to Assignment Division in accordance with 37 CFR Part 3, if the assignment is to be recorded in the records of the PTO. See MPEP 302-302.8]

The undersigned (whose title is supplied below) is empowered to sign this statement on behalf of the assignee.

September 17, 2001

Date

Signature

Randall Cardinal

Typed or printed name

CTO

Title

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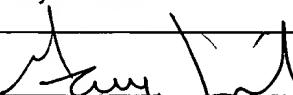
(to be used for all correspondence after initial filing)

		Application Number	08/919,450
		Filing Date	08/28/1997
		First Named Inventor	Clifford A. Harrison
		Group Art Unit	2764
		Examiner Name	C. Nguyen
Total Number of Pages in This Submission	4	Attorney Docket Number	10547.15US1 Group 2100

ENCLOSURES (check all that apply)

<input type="checkbox"/> Fee Transmittal Form	<input type="checkbox"/> Assignment Papers (for an Application)	<input type="checkbox"/> After Allowance Communication to Group
<input type="checkbox"/> Fee Attached	<input type="checkbox"/> Drawing(s)	<input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences
<input type="checkbox"/> Amendment / Response	<input type="checkbox"/> Licensing-related Papers	<input type="checkbox"/> Appeal Communication to Group (Appeal Notice, Brief, Reply Brief)
<input type="checkbox"/> After Final	<input type="checkbox"/> Petition Routing Slip (PTO/SB/69) and Accompanying Petition	<input type="checkbox"/> Proprietary Information
<input type="checkbox"/> Affidavits/declaration(s)	<input type="checkbox"/> Petition to Convert to a Provisional Application	<input type="checkbox"/> Status Letter
<input type="checkbox"/> Extension of Time Request	<input checked="" type="checkbox"/> Power of Attorney, Revocation Change of Correspondence Address	<input checked="" type="checkbox"/> Additional Enclosure(s) (please identify below):
<input type="checkbox"/> Express Abandonment Request	<input type="checkbox"/> Terminal Disclaimer	- return postcard
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<input type="checkbox"/> Response to Missing Parts/ Incomplete Application		Remarks
<input type="checkbox"/> Response to Missing Parts under 37 CFR 1.52 or 1.53		

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT

Firm or Individual name	Gary R. Jarosik
Signature	
Date	September 25, 2001

CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Assistant Commissioner for Patents, Washington, D.C. 20231 on this date: September 25, 2001

Typed or printed name	Lisa Lyle
Signature	
Date	September 25, 2001

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